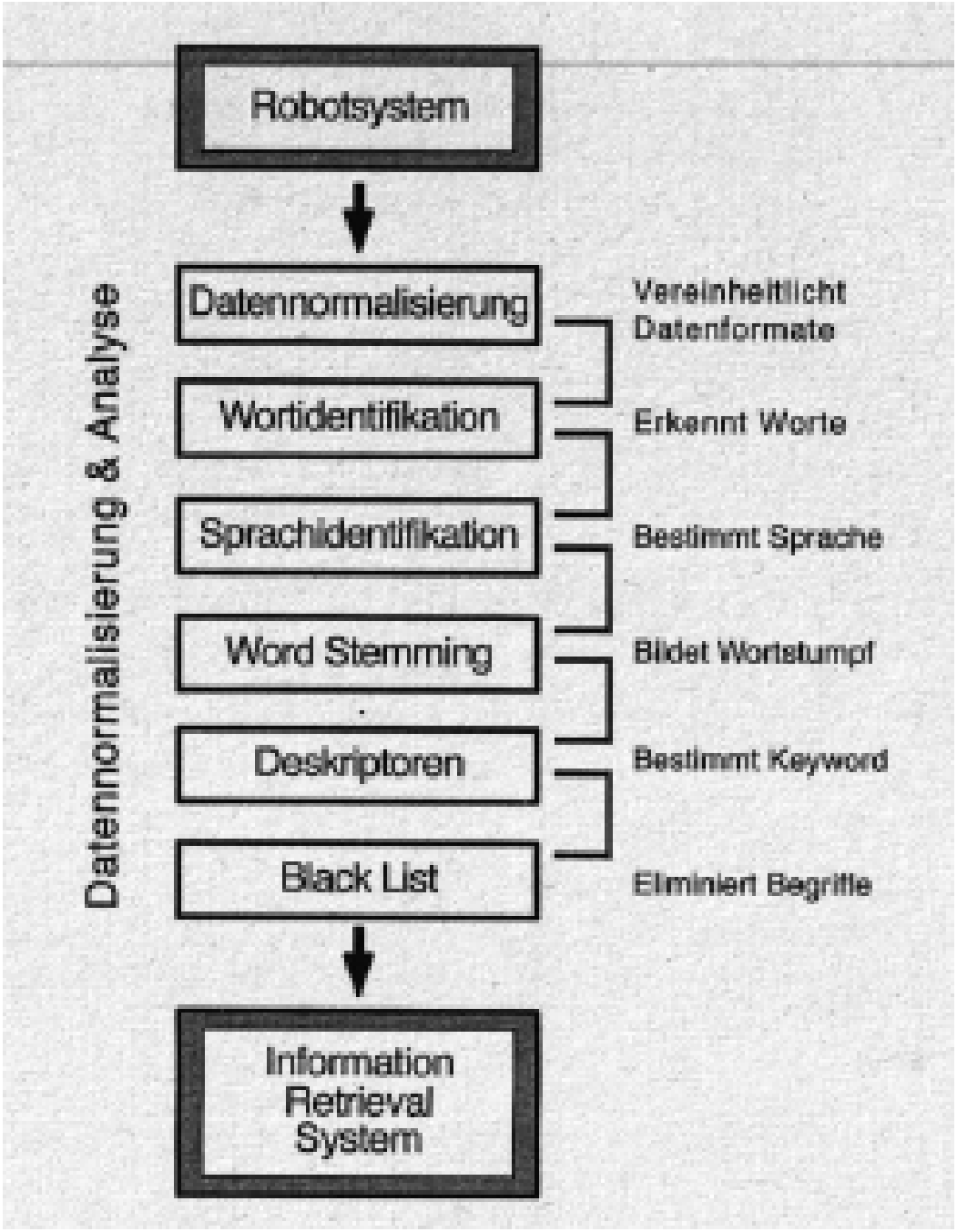Datennormalisierung und Dokumentenanalyse (aus Glöggler, 2003)